

Covid 19 Support for Adult Social Care Providers

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- Enfield has a large and diverse provider market supporting adults and older people with a wide range of disabilities:
- **79 care homes providing over 1800 beds**
- **Over 70 regulated providers delivering care and support in the community (domiciliary care, supported living) & 32 day centres**
- **Working with over 10,000 people a year**
- Direct support given to our providers includes:
 - Provision of 4 million items of PPE free of charge & £1000 emergency ppe grants to all of our providers;
 - Delivery of IT equipment (tablets) free of charge to all providers to help families/ staff maintain contact/access on-line training webinars;
 - Free distribution of vital signs equipment and training to all providers to support regular monitoring of temperature, blood pressure and blood oxygen levels;
 - Issuing of specialist equipment to reduce double handed care (reducing risk of infection);
 - 5% temporary increase in fees for April and May as well as paying providers on 100% of commissioned care to support financial sustainability;
 - Supported recruitment through the London Proud to Care programme
 - Extending the Council's employee assistance programme to all providers free of charge and their families;
 - Securing additional testing capacity for community, Id and mh services

- Providing regular information to our providers on government guidance with contact points available for queries/concerns;
- Rapid distribution of £2.6m government Infection Control Funding to care homes and community providers;
- We continue to escalate and advocate on our providers' behalf to secure much needed regular testing of staff and vulnerable residents;
- **The impact of Covid 19 on our care homes has been significant:**
 - In march 20 our care homes were reporting 62 empty beds
 - In September our care homes report 219 empty beds
 - But, we have not yet lost a provider due to the pandemic

Current situation in our care homes:

- 8 of our care homes have a reported outbreak
- 6 staff with suspected or confirmed C19
- 7 residents with suspected or confirmed C19
- No reported deaths in September so far
- March & April saw 139 deaths reducing to 16 in May, 5 in June, 3 in July, 1 in August.

Winter Planning:

- 85 escalation beds (NHS ward beds) available across NCL for Covid 19 positive cases – no positive cases to be admitted to care homes!
- Planning for additional capacity with NHS which is likely to mean mobilisation of unused wards
- PPE stocks maintained at 12 weeks (at least) supply with free PPE available for regulated providers through the gov. portal and all other organisations/services through the Council
- Flu inoculation programme being led by the Council – stocks are now available with wider free access to the jab (all key worker staff, over 50s, children up to end of primary school age)

With a resurgence in C19 cases and Winter coming our key message to care homes continues to be:

- Additional PPE needs will continue to be met
- No staff working across different locations
- Follow government guidance on infection control
- No admissions of C19 positive cases
- Inoculate your residents and staff against flu
- Lockdown your establishment in the event of an outbreak
- Any problems, come to us – we are here to help

Questions:

1. What part does LBE control / responsible for?

- The Care Quality Commission is the regulator for ASC services (domiciliary care & care in residential settings)
- The Council has responsibility for market management so working with providers around quality and sustainability
- Budget cuts – central government allocates funding to local authorities through the Revenue Grant – as this has been significantly reduced so Councils have to deliver a programme of savings to deliver a balanced budget
- Meals on Wheels – There are numerous MOW providers in the borough which people can access. The council does not fund this service.
- Staff employed - The care sector in Enfield employs around 6,000 people.

2. Private Care home sector

- Number of homes – 79 care homes in Enfield. All of them supported as in previous slides. Enfield Council runs 1 home (Bridgewood house)
- how many are privately run? Mixed so a variety of private and charitable sector homes – 78 run this way
- cost for residents? Costs vary according to the level of need. The Council will always broker care on people's behalf, including self-funders to get the best possible deal.
- does any company control more than one home? Yes there are several companies like Bupa and Barchester who operate more than one home.
- what role does LBE play in supervising their standard of care? The CQC has overall responsibility for regulating the quality of care homes through an inspection process. The LA works with the CQC and homes to support this
- How many residents died in the private sector care homes due to Covid-19? March & April saw 139 deaths reducing to 16 in May, 5 in June, 3 in July, 1 in August. Not all LBE residents and not all covid 19 related. Enfield has a large care home market and proportionally the number of deaths, while truly awful, is similar to other boroughs in north central london.

3. Did LBE have to provide PPE equipment to private care homes at the height of the pandemic? Yes and we continue to do so. With help from government we have distributed around 4 millions items of ppe to all of our providers.
4. How much has LBE spent on helping residents at these care homes? – Not limited to care homes, the Council will have spent an additional £8m on Social Care support as a result of this pandemic & that may increase.
5. How many of the local private care homes have been checked by the Care Quality Commission - summary of findings? – CQC inspection visits have paused during the pandemic. The council continues to monitor dependent on any issues and this will include physical site visits where appropriate.
6. What should happen to the Adult social care sector in future? Local government has a proven track record in delivering ASC services and Enfield's provider market is diverse and works well.
7. Are all the care homes linked into local GPs and the NHS - yes
8. How far are our NHS and Health services integrated – All of our services work in partnership with health, whether that means integrated teams (ILDS & MH), co-location or Multi disciplinary work (Single point of access or SPA).