

ENFIELD BOROUGH OVER 50s FORUM

MEMBERS SATISFACTION SURVEY 2025



Dear Member,

The Forum is seeking your feedback on its services, support, and activities, as well as recommendations for improvement and growth. The information you provide is vital. It allows us to understand your needs, tailor our services, measure our impact, and hopefully secure the funding necessary to continue supporting the over-50s community in Enfield. Please complete the form to the best of your ability. You don't have to answer every question. Your data will be protected and a copy of our Data Protection policy can be sent to you. It can also be found on our website here: <https://enfieldover50sforum.org.uk/newsite/about-us/>

ABOUT YOU Name: (Optional)Postcode:

Tick the boxes that apply to you, or leave them blank if you prefer.

Q 1. Gender Identity: Which of the following best describes your gender identity?

Male ☐ Female ☐ non-binary ☐ Prefer to self-describe ☐ Prefer not to say ☐

Q 2. Age: Please tick your age group: 50-59 ☐ 60-69 ☐ 70-79 ☐ 80-89 ☐ 90+ ☐

Q 3. Could you share your ethnicity with us? It is not mandatory to do so, but helps us carry out our charitable aims. Please tick the appropriate box. Bangladeshi ☐ Indian ☐ Turkish Cypriot ☐

Mixed White & Black African ☐ Black African ☐ Kurdish ☐ White British ☐

Mixed White & Black Caribbean ☐ Black Caribbean ☐ Other Asian ☐ White Irish ☐ Mixed White & Asian ☐

Black Other ☐ Other Ethnic group ☐ White Other ☐ Mixed Other ☐ Chinese ☐ Pakistani ☐ Greek ☐

Somali ☐ Greek Cypriot ☐ Turkish ☐ Turkish Cypriot ☐ Prefer not to say ☐

Other (please specify:

Q 4. Disability: I have a disability or illness which could affect me joining in with some of the Forum activities. Yes ☐ No ☐

Q 5. Why did you join the Forum? To meet people of a similar age ☐ To join the various social groups ☐
To take advantage of the holidays offered ☐ To take advantage of concessions on offer at the Enfield's
leisure centres ☐ To financially support a local group ☐

ABOUT THE FORUM: We would like to hear what you think about the service we provide.

Q 6. What was the reason for contacting or visiting the office if you did so within this last year?

Membership enquiry ☐ Social Activity enquiry ☐ Social Event enquiry ☐

Other ☐ Please state

Q 7. I found the office staff and information provided: Helpful and friendly ☐ OK ☐ Not helpful at all ☐

Anything else you would like to say about the service provided (e.g., are the opening hours suitable for you, did you get through on the telephone, etc? If you have had particular problems, please write here.

COMMUNICATIONS: Please tell us what you think about our newsletter, Forum Focus. Let us have any suggestions for topics you would like to read about.

Q 8. I look forward to receiving the Forum newsletter ☐

I read it from cover to cover ☐ About half ☐ Only scan each issue ☐ I do not read it ☐

22/9/25 Survey

Q8a Are 6 editions per year about right? Yes ☐ No ☐ If no, how many per year would be right?
Q8b Have you any suggestions for other newsletter content e.g. puzzles, jokes, interviews with or articles by local people?

Q 9. Do you have access to the internet? Yes ☐ No ☐

Each issue of our newsletter is already available to download from the website. Would you be willing to receive a digital copy by email instead? Yes ☐ No, I would still like a printed copy ☐

If yes, my email address is

Q10. Do you have access to our website at www.enfieldover50sforum.org.uk? Yes ☐ No ☐

Q11. Do you receive our e-News? Yes ☐ No ☐ If yes, do you find it useful? Yes ☐ No ☐

MEETINGS, TALKS & SOCIAL EVENTS:

Q12. How many of our meetings have you attended at the Civic Centre in the last 12 months?

0 ☐ 1-3 ☐ 4 -7 ☐ 8-10 ☐ 11-12 ☐

If you have attended any meetings, how have you found them? Good range of topics & speakers ☐
informative ☐ interesting ☐ boring ☐ If you would like to suggest topics for discussions, please name them here:

Q13. Have you attended any Forum social events, trips or holidays: Yes ☐ No ☐ If yes, please can name them here:

Were they: Enjoyable ☐ Good for meeting with like-minded people ☐ Good value ☐ Expensive ☐ Fellow members were: Friendly ☐ Unfriendly ☐ I will possibly take part/advantage of such events/trips etc. in the future: Yes ☐ No ☐ If you would like to suggest other trips/social events, please do so here:

Q14. Would you consider joining a private gym if the Forum was able to obtain concessionary rates for members? (Gym = fitness gym, exercise classes, perhaps swimming? Yes ☐ No ☐ Not sure ☐ If 'Yes' or 'Not sure', would you be interested in information about such concessions? Yes ☐ No ☐

Q15. How interested are you in receiving information or attending sessions on topics related to maintaining your general well-being and active lifestyle (e.g., healthy living, mental well-being, safety, and preparedness) managing specific health conditions and clinical preventive care (e.g., chronic disease management, screenings, medication understanding)?

(Please tick one box, where 1 is not at all interested and 5 is extremely interested.

1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐

Q16. Are you aware that the Forum can financially benefit, at no extra cost to you, if you sign up to the Gift Aid Tax Relief Scheme? Yes ☐ No ☐

Q17. Finally, what three things could the Enfield Over 50s Forum do to best support your overall health and well-being?

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The closing date for returning is by **Friday 31 October 2025**. This survey form is also available for you on our website www.enfieldover50sforum.org.uk which you can download and complete and then return via email to Info@enfieldover50sforum.org.uk.

Please post it to this address: **Membership Survey, Enfield Over 50s Forum, Millfield House Silver Street, London N18 1PJ**. Alternatively, you can deliver it to us at the next **Forum Meeting on Tuesday, October 28th**. Regrettably, a prepaid envelope for mailing cannot be provided. If you have any queries, please call Diane on 020 8807 2076.

Thank you for completing this 2025 survey.

Enfield Borough Over 50s Forum